

IT Asset Lifecycle Management

Buy smarter. Save money.
Respond quickly to evolving business needs.



Managing your IT estate is more challenging than ever. You need the agility to respond quickly to changing business needs while controlling costs to remain competitive. ReadyWorks and Lenovo make it easy for you to proactively manage the lifecycle of all IT assets, freeing your employees to focus on more strategic IT programs.

BUY SMARTER

Ensure your employees have the right hardware when they need it to be productive. ReadyWorks automates the entire IT asset procurement process – from onboarding new employees to device refresh.

Eliminate costly procurement errors while also reducing the amount of time your team spends chasing users for information. With ReadyWorks self-service portal, users can enter their specific hardware and software requirements.

REDUCE COSTS

ReadyWorks automates and orchestrates all asset lifecycle management tasks from purchase to deployment to retirement. Assets are automatically assigned to different workflows depending on the action required – replace system, upgrade hardware, update OS, retire, and more.

Workflows include communications with end users to confirm requirements and schedule service, purchasing, opening and closing service tickets, technician task assignment, updating asset records, and IT asset disposition.

Asset lifecycle programs include:

- Hardware refresh/upgrades
- License management
- Windows lifecycle management
- Patch management

BUSINESS OUTCOMES

- **Lower OpEX:**
Reduce costs by 50%+ or more.
- **Lower CapEx:**
Make smarter purchase decisions. Eliminate 90% or more of procurement errors.
- **Faster Time to Value:**
Reduce needs analysis and deployment lead times.
- **Better User Experience:**
Proactively address hardware issues affecting employee productivity.
- **Reduce Security Risks:**
Gain better control of your inventory. Quickly identify and address systems requiring OS updates or software patches.



Efficiency Across the Entire Asset Lifecycle with ReadyWorks and Lenovo

Streamline the entire asset lifecycle management process to reduce costs and free up resources.

	ITALM Stage	Solution Benefit
	<p>Analyze Needs Automatically collect and analyze end user requirements in one central place. Match user requirements to pre-configured Lenovo packages or customize.</p>	50%+ reduction in operating costs.
	<p>Configure ReadyWorks orchestrates configuration workflows with Lenovo. Lenovo manages image load, system settings, and deployment.</p>	Deployment lead times reduced.
	<p>Purchase ReadyWorks sends correct specifications to Lenovo and purchasing systems. Order status updated in ReadyWorks. Communications regarding purchased equipment automatically sent to end user.</p>	90% or more of procurement errors eliminated.
	<p>Deploy Tailor the way your employees receive new devices and get help using them. All deployment tasks orchestrated by ReadyWorks via integrations with Lenovo and ticketing systems.</p>	50%+ reduction in manual tasks (communication, scheduling, ticketing, and task assignment).
	<p>Maintain & Support Identify issues affecting user productivity and reduce security risks.</p> <p>ReadyWorks collects information from experience management tools and orchestrates workflows with Lenovo support and field technicians to address potential issues.</p> <p>ReadyWorks quickly identifies systems requiring software patches or Windows updates and orchestrates workflows for patch management, OS, and hardware upgrades. ReadyWorks also looks at lease cycles so that you can put systems that have reached end of lease into separate workflows.</p>	<p>50%+ reduction in operating costs.</p> <p>Better end-user experience.</p> <p>Security risks identified and quickly mitigated with the help of ReadyWorks.</p>
	<p>Retire Dispose of retired devices securely with Lenovo Asset Recovery Services and ReadyWorks. ReadyWorks orchestrates all IT asset disposition workflows and ensures all devices entering into disposal process are fully tracked and documented through retirement and destruction.</p>	<p>Full transparency and accountability throughout the disposition process.</p> <p>Compliance documentation centralized and accessible at all times.</p> <p>Reduced risk of accidentally exposing data. Compliance fines avoided.</p>