

Digital Workplace Orchestration

Deliver better digital workplace experiences with an automated approach to technology management.

ReadyWorks integrates data from all your sources to give you a complete picture of your IT estate. ReadyWorks then uses this data to orchestrate 80% of the workflows required for a planned migration or to respond to changes in your environment.

USE READYWORKS TO:

- Get an accurate view of your hardware, applications, and who is using them.
- Automate workflows in response to alerts from Digital Employee Experience monitoring tools.
- Consolidate applications and eliminate overspending on licenses.
- Automate repetitive admin tasks like communications, scheduling, opening tickets, and reporting.
- Identify EOL hardware and operating systems and orchestrate workflows to migrate these systems.
- Orchestrate IT asset disposal (ITAD) workflows.

BUSINESS IMPACT:

- Reduce both OpEx and CapEx for hardware and software asset management by **50% or more**.
- Improve the digital employee experience.
- Identify cost savings opportunities for hardware provisioning and refresh programs.
- Eliminate overspending on licenses.
- Identify and mitigate compliance and security risks.

DIGITAL WORKPLACE SOLUTIONS:



ASSET LIFECYCLE ORCHESTRATION

ReadyWorks automates the entire asset lifecycle management process for both hardware (HAM) and software (SAM). Reduce costs, ensure users have the right equipment when they need it, and reduce security risks.

USE CASES:

- Onboarding/Offboarding.
- Device health assessment.
- DEX response workflow orchestration.
- Inventory management.
- IT asset disposition (ITAD).
- Windows OS/IOS refresh.
- OS updates and patches.



MIGRATION AUTOMATION

Whether you're upgrading hardware to the latest OS or migrating to a VDI environment, ReadyWorks reduces the risk and cost associated with these programs and helps you complete them faster.

USE CASES:

- VDI Migrations.
- Windows 11 Migrations.
- Application Certifications.



GOVERNANCE, RISK AND COMPLIANCE

Get real-time visibility into all assets from "cradle to grave." Know where they are located and who is using them. Ensure all assets comply with security updates and audit trails are current and easily accessible.

USE CASES:

- Policy & configuration validation.
- ESG analytics and reporting.
- Operational risk response orchestration.
- CISA BOD 23-01 response.
- Digital operational resilience testing (DORA).
- ISO/IEC 19770 compliance.

CASE STUDY

Morgan Stanley **USE CASE:** Data Center Transformation / Asset Lifecycle Management

BUSINESS OUTCOMES:

- \$60M in fines avoided by properly managing assets from "cradle to grave."
- \$500k+ saved annually on asset lifecycle management.
- Accurate, real-time asset inventory.

CASE STUDY

AMERICAN EXPRESS **USE CASE:** Windows Lifecycle Management

BUSINESS OUTCOMES:

- \$4.6M cost savings (97% reduction).
- >80% time reduction on Windows Servicing.
- Project timeline slashed from 16 months with 12 technicians to 3 months with 2 technicians.
- 90,000 machines upgraded in 90 days.

ReadyWorks is a digital platform conductor. It provides visibility across your entire IT estate and orchestrates key business processes across complex, disconnected systems so you can achieve IT and business goals faster.

LEARN MORE AT READYWORKS.COM